ISG SOLUTIONS LLC

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CAPABILITY STATEMENT

A woman-owned small business (WOSB), ISG Solutions provides business technology solutions, cloud hosting, managed services, website design, and technical support to help our clients achieve their business and IT goals. With more than 26 years of experience serving associations across the United States, ISG now brings our expertise in software development and award-winning customer support to state and local government agencies.

Software Development

Leveraging over two decades of experience, we are experts at delivering custom software solutions and commercial off-the-shelf (COTS) products. We design, develop, and deploy software solutions based on an agency's specific requirements.

There is no need for an agency to compromise its objectives because of a program's shortcomings or constraints — we make software work for you. We program to bridge the gaps, and we do it on time and within budget.

In fact, we developed two web products that have revolutionized our customers' website capabilities and processed millions of dollars in transactions for them:

ISGweb: A suite of web modules that provide real-time integration between an organization's database and website, so they can deliver a more dynamic, personalized online experience.

iBridge: Web services that provide real-time integration between a database and any website, application, or service, which means an agency can build with the application or language they prefer and create a website with the look and feel they want. iBridge seamlessly integrates with more than 20 popular software applications.

Integrations

Successfully partnering with more than 300 clients over the years, we understand how databases and systems work. Whether you need integrations with third-party software or between your database and website — or both, we've developed software that produces tight, real-time integrations. Using ISGweb or iBridge — or something totally new and customized for your agency, we deliver integrations that do exactly what you need and provide a dynamic experience for users.

ISG Cloud - Authorized Microsoft Hosting Facility

We've been a Microsoft Certified Partner for 20+ years, and our data center is certified as an Authorized Microsoft Hosting Facility, which enables us to keep all Microsoft operating systems, SQL servers, and security patches up to date. We're also authorized to lease Microsoft software at a monthly usage charge under our SPLA agreement, and we have access to the Microsoft engineers to work out any unusually complex requirements.

Unlike many other hosting providers, ISG manages its own, state-of-the-art hosting facility, which means we can guarantee 99.9% uptime. Your agency gets top priority, and you're not just getting rack space in someone else's data center.

CAPABILITIES

- Software Design & Development
- Service Oriented Architecture
- Systems Integration
- Database Design & Development
- Database Conversions
- Website Design & Development
- Dashboards & Report Writing
- Hosting, Managed Services

TECHNOLOGIES

- Web/Application Development: Microsoft .NET, C#, REST, JSON
- Database: Microsoft SQL Server
- Client-side Scripting: JavaScript, JQuery
- Report Writing: SSRS, Crystal Report Writer

KEY GOVERNMENT INFORMATION

NAICS codes

541511	Custom Computer Programming Services
541512	Computer Systems Design Services
541519	Other Computer Related Services
518210	Data Processing, Hosting & Related Services

DUNS number: 879849636
CAGE Code: 7JNH4

Certifications

Woman Owned Small Business (WOSB)
Microsoft Certified Partner – 20 years
Microsoft SPLA Hosting Partner – 12 years
Microsoft Certified Professionals – 20 years

Clients

300+ clients have chosen ISG as their technology partner, including:

- Information Systems Audit and Control Association
- American Association of Physics Teachers
- Independent Community Bankers Association
- American Association of School Administrators
- Land Trust Alliance
- Solid Waste Association of North American
- Pennsylvania Dental Association
- Society of Health and Physical Educators
- American Council on the Teaching of Foreign Languages
- Building Owners and Managers Association International
- National Association of Real Estate Investment Trusts
- American Railway Engineering and Maintenance-of-Way Association